

Quality, Safety & Environmental Policy



Quality is the foundation of our food, nutrition, health and wellness company

Our commitment is to provide our consumers with superior quality food while respecting environmental sustainability and preserving the health and safety of our employees.

Every day consumers show their confidence in us by choosing products and brands offered by Nestlé. This confidence is based on our quality, safety and environment image and a reputation that has been built up over many years.

Every product on the shelf, every contact with customer, local community and authorities help to shape this image. A Nestlé Brand name on a product is a promise to the customer that it is safe to consume, that it complies with all relevant laws and regulations and that it constantly meets high standards of quality.

Through quality, safety and environmental sustainability we win consumer trust and preference

We offer products and services to our customers and consumers that meet their needs, have their preference and provide sound nutrition.

Our customers and consumers are at the center of our attention and we recognize their legitimate interest in the behaviour, beliefs and actions of Nestlé behind brands in which they place their trust.

Quality, Safety and environment are everybody's commitment – Success is built on people

Our management takes a lead, sets objectives and demonstrates its commitment by practicing and living what they preach. All functions across our value chain are fully responsible for observing mandatory norms, procedures and instructions, for maintaining agreed standards and for constantly improving them.

We promote and encourage a culture where quality, environmental protection and work safety are fully incorporated into our business practices and work activities.

We communicate our standards to our business partners who are expected to share the same commitments.

We strive for zero defects and no waste

We focus on facts and results and we strive for zero defects and continuous excellence in everything we do.

We adopted a "no-waste attitude" and we constantly look for creating competitive advantages and opportunities for continuous improvement of our Quality performance and Environment preservation. At the same time we strive to eliminate injuries and occupational diseases.

Food safety and full compliance

We enforce full compliance with the mandatory standards and principles of our Integrated Management System, which includes food safety, quality, regulatory, environment, work safety requirements and others that organization committed to.

Our Integrated Management System is aligned with international standards. We verify our system compliance with the use of internal and external auditors.

We strive for flawless execution throughout our organization, based on discipline, proactiveness and factual and open communication.

Simon Smith
Market Head of Nestlé Polska S.A.